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VIA E-MAIL and ECFS

August 14, 2017

William Dever (william.dever@fcc.gov)
Ben Childers (ben.childers@fcc.gov)
Competition Policy Division
Wireline Competition Bureau
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

**Re: CenturyLink QC 2nd Quarter 2017 Special Access Metrics Report No. 1
WC Docket No. 05-333 (via ECFS)**

Dear Mr. Dever, Mr. Childers,

Pursuant to the Federal Communications Commission's *Memorandum Opinion and Order* (*MO&O*) released March 9, 2007 in WC Docket No. 05-333, 22 FCC Rcd 5207, CenturyLink QC¹ files its Special Access Metrics Report for the Second Quarter of 2017. This Report No. 1 includes all of the metrics required in the *MO&O* with the exception of the New Installation Trouble Report Rate which, as ordered, will be filed as Report No. 2 up to fifteen days later. As set forth in the *MO&O*, the metrics are "[due] to the Commission by the 45th day after the end of the quarter with the exception of the New Installation Trouble Report Rate, which will be provided by the 60th day after the end of the quarter."²

If you have questions regarding this report, please contact me at 206-346-9428 or at Glenda.weibel@centurylink.com.

Sincerely,

/s/Glenda R. Weibel

Attachment

¹ Qwest Corporation (or QC), the local exchange carrier, does business as CenturyLink QC. CenturyLink, Inc. owns CenturyLink QC and other affiliates.

² *MO&O*, 22 FCC Rcd at 5241 ¶ 65.

Qwest 272 Sunset Special Access Measurements
JUNE 2017

State	Metric	Metric Name	Product	APRIL 2017					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	26	84.62%	6	100.00%	-0.87	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	249	98.80%	165	99.39%	-0.97	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	15	86.67%	9	77.78%	-1.34	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	0.00%				.
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	193	87.56%	80	78.75%	-1.93	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%				.
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	616	0.97%	79	2.53%	-1.74	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	19355	1.84%	10292	1.67%	-0.35	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1908	0.42%	1385	1.08%	-2.37	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	7:13	2	4:29	-0.76	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	357	3:52	172	4:32	-1.74	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	3:02	15	0:22	1.26	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	12	91.67%	8	87.50%	-1.18	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	240	97.08%	165	95.76%	-1.36	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	33	87.88%	6	83.33%	-1.19	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0			4	50.00%		.
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	121	86.78%	70	75.71%	-2.18	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	85.71%	26	23.08%	-2.86	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	756	1.46%	109	0.00%	-0.54	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	20341	1.35%	10605	1.26%	-0.61	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2129	0.85%	1461	0.68%	-0.67	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	11	9:23				.
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	275	3:11	134	4:30	-2.15	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	18	3:12	10	4:17	-1.28	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	15	80.00%				.
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	88	92.05%	91	94.51%	-0.78	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	17	76.47%	7	100.00%	-0.54	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				.
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	50	58.00%	32	90.63%	0.85	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	1	100.00%		.

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2017

State	Metric	Metric Name	Product	APRIL 2017					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	557	1.80%	35	0.00%	-1.06	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	10927	1.15%	5476	1.37%	-1.72	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1100	0.45%	928	0.00%	0.25	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	4:39			.	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	126	3:30	75	5:10	-1.79	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	11:11			.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%			.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	55	94.55%	25	100.00%	-0.71	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	50.00%			.	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	26	46.15%	31	87.10%	0.86	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	157	1.91%	5	0.00%	-1.81	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4128	1.14%	3026	0.79%	-0.11	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	458	0.22%	345	1.16%	-2.02	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	8:14			.	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	47	3:43	24	3:52	-1.11	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	2:39	4	53:05	-1.6	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	24	37.50%	4	100.00%	0.1	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	162	93.21%	109	99.08%	0.06	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	38	89.47%	24	95.83%	-0.77	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%	3	100.00%	.	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	94	90.43%	29	96.55%	-0.62	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	100.00%	3	66.67%	-1.84	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1258	0.72%	210	2.38%	-2.4	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	16672	0.93%	7018	1.10%	-1.73	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1815	0.55%	1069	0.28%	-0.36	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	15:32	5	1:24	0.14	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	155	3:22	77	2:35	-0.19	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	10	1:13	3	3:57	-1.85	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%	1	100.00%	.	

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Qwest 272 Sunset Special Access Measurements
JUNE 2017

State	Metric	Metric Name	Product	APRIL 2017					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	76	92.11%	28	92.86%	-1.2	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	3	100.00%	5	80.00%	-1.5	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	22	86.36%	9	55.56%	-2.13	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%				.
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	232	0.86%	20	5.00%	-2	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4096	1.05%	2152	0.70%	-0.16	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	427	0.70%	336	0.00%	-0.43	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	7:08	1	7:12	-1.01	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	43	4:24	15	7:10	-1.59	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	2:37				.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%	1	100.00%		.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	24	91.67%	29	93.10%	-1.18	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	100.00%	4	75.00%	-1.47	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	7	42.86%	5	40.00%	-1.06	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	271	1.11%	41	2.44%	-1.43	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3099	0.58%	1512	0.60%	-1.04	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	292	1.03%	250	0.80%	-1.11	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	16:02	1	9:58	-1.03	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	18	4:58	9	5:01	-1.01	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	2:28	2	0:34	-0.11	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	4	100.00%	1	100.00%		.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	70	97.14%	35	97.14%	-1	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	100.00%	12	83.33%	-1.38	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				.
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	20	90.00%	11	63.64%	-2.08	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			13	100.00%		.
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	429	1.63%	96	1.04%	-1.08	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6015	1.28%	2559	1.21%	-0.84	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	558	0.18%	446	0.67%	-1.75	

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Qwest 272 Sunset Special Access Measurements
JUNE 2017

State	Metric	Metric Name	Product	APRIL 2017				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	14:05	1	6:54	-1.34
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	77	6:53	31	6:58	-1.02
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	3:24	3	2:41	-0.73
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	75.00%	2	100.00%	-1.19
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	90	95.56%	56	100.00%	-0.35
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	3	66.67%	1	100.00%	-1.41
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0					
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	42	90.48%	31	93.55%	-0.99
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	278	1.08%	21	4.76%	-1.86
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6084	2.09%	3665	1.53%	0.2
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	721	0.69%	635	0.63%	-0.91
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	3:40	1	6:26	-1.76
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	127	3:14	56	3:47	-1.63
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	1:44	4	2:19	-1.31
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	100.00%	5	100.00%	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	137	94.16%	66	87.88%	-1.95
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	7	100.00%	38	81.58%	-1.75
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0					
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	39	92.31%	78	89.74%	-1.27
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	50.00%	9	100.00%	-0.13
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	634	0.79%	15	0.00%	-1.74
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	9940	0.87%	4502	0.78%	-0.67
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1132	0.53%	932	0.21%	-0.3
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	7:57			
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	86	3:09	35	3:27	-1.34
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	1:58	2	1:11	-0.25
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0			1	100.00%	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	22	86.36%	15	100.00%	-0.48
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	100.00%	4	25.00%	-2.05
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	7	28.57%	16	31.25%	-1.23

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Qwest 272 Sunset Special Access Measurements
JUNE 2017

				APRIL 2017				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			2	100.00%	.
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	181	0.55%	35	0.00%	-1.6
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2670	1.27%	1142	0.88%	-0.36
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	263	0.00%	171	0.00%	.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	4:19			.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	34	6:12	10	11:09	-1.45
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above					
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	100.00%	1	100.00%	.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	134	95.52%	56	100.00%	-0.28
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	8	75.00%	23	91.30%	-0.62
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0					
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	69	91.30%	11	90.91%	-1.03
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above					
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	271	0.37%	17	0.00%	-1.95
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8657	1.47%	3455	0.75%	0.93
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	935	0.64%	644	0.47%	-0.72
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	2:15			.
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	127	3:31	26	7:28	-1.55
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	3:00	3	1:04	0
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	10	90.00%			.
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	141	97.87%	91	96.70%	-1.33
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	19	89.47%	14	78.57%	-1.52
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	76	77.63%	54	62.96%	-2.11
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	75.00%	4	75.00%	-1
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	774	0.39%	197	1.52%	-2.1
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	16436	0.92%	6928	1.15%	-2.01
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1699	0.41%	1115	0.27%	-0.62
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	3:10	3	7:20	-1.66
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	151	5:18	80	4:38	-0.62
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	3:49	3	1:49	-0.03

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JUNE 2017

				APRIL 2017				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%			.
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	40	92.50%	32	100.00%	-0.41
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	100.00%	2	100.00%	.
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	12	91.67%	4	75.00%	-1.53
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%			.
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	145	1.38%	29	0.00%	-1.31
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2525	1.11%	1616	1.55%	-1.74
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	238	0.00%	163	0.00%	.
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	3:22			.
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	28	2:57	25	3:36	-1.61
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above					

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2017

State	Metric	Metric Name	Product	MAY 2017					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	87.50%	1	100.00%	-1.74	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	235	98.72%	188	98.40%	-1.14	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	25	88.00%	10	90.00%	-1.29	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0						
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	118	91.53%	105	89.52%	-1.31	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	100.00%	2	50.00%	-2.21	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	608	0.16%	78	2.56%	-2.84	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	19171	2.01%	10218	1.87%	-0.5	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1892	0.37%	1387	0.50%	-1.36	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	5:09	2	8:34	-18.8	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	385	3:16	191	3:54	-2.4	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	2:06	7	4:15	-1.76	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	50.00%	2	100.00%	-0.78	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	206	97.57%	175	98.29%	-0.94	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	23	86.96%	10	100.00%	-0.72	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0						
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	114	82.46%	97	84.54%	-0.87	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	75.00%	3	0.00%	-2.21	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	749	0.53%	111	0.00%	-1.11	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	20110	2.06%	10631	2.17%	-1.4	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2107	0.47%	1466	0.41%	-0.83	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	4:27				
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	414	4:10	231	4:29	-1.49	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	10	2:45	6	1:48	-0.32	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	9	100.00%				
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	79	96.20%	99	94.95%	-1.24	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	12	100.00%	18	88.89%	-1.73	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0						
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	51	76.47%	41	80.49%	-0.88	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	80.00%	2	100.00%	-1.34	

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Qwest 272 Sunset Special Access Measurements
JUNE 2017

State	Metric	Metric Name	Product	MAY 2017					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	552	1.09%	34	0.00%	-1.31	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	10853	1.27%	5410	0.91%	0.25	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1089	0.18%	928	0.11%	-0.73	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	6:22				.
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	138	4:03	49	3:10	-0.36	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	1:03	1	1:17	-1.53	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%				.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	41	95.12%	38	94.74%	-1.05	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	100.00%	1	100.00%		.
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	19	89.47%	23	78.26%	-1.59	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	152	3.95%	5	0.00%	-1.56	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4073	1.62%	3077	0.78%	0.92	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	455	0.44%	344	0.58%	-1.17	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	17:18				.
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	66	6:29	24	2:52	-0.43	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	1:01	2	11:54	-1.62	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	13	84.62%	3	66.67%	-1.44	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	207	94.20%	83	90.36%	-1.58	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	43	100.00%	59	91.53%	-2.19	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				.
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	107	96.26%	52	50.00%	-5.25	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	50.00%	3	66.67%	-1.2	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1265	0.71%	210	2.86%	-2.74	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	16472	1.01%	7084	1.28%	-2.11	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1792	1.12%	1066	0.28%	0.47	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	7:06	6	3:34	-0.27	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	167	3:09	91	3:53	-1.95	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	20	3:09	3	5:51	-1.67	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	100.00%	2	100.00%		.

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Qwest 272 Sunset Special Access Measurements
JUNE 2017

State	Metric	Metric Name	Product	MAY 2017				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	39	100.00%	25	100.00%	.
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	9	100.00%	4	100.00%	.
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	16	93.75%	11	63.64%	-2.2
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			1	100.00%	.
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	229	2.18%	18	0.00%	-1.29
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4046	2.10%	2129	0.66%	1.61
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	427	0.23%	335	0.30%	-1.1
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	4:52			.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	85	2:32	14	5:47	-1.92
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	9:24	1	1:40	.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%	3	100.00%	.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	29	96.55%	43	97.67%	-1.23
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	100.00%	5	80.00%	-1.42
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	12	83.33%	3	66.67%	-1.39
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above					
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	262	1.53%	34	5.88%	-2.03
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3127	1.38%	1402	1.21%	-0.73
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	291	1.03%	236	0.00%	-0.41
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	13:41	2	4:48	-0.18
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	43	9:28	17	3:24	-0.63
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	4:41			.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	12	91.67%	2	50.00%	-1.95
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	51	96.08%	24	100.00%	-0.94
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	7	85.71%	1	100.00%	-1.7
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0					
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	43	88.37%	5	100.00%	-1.1
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			1	0.00%	.
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	424	0.94%	96	1.04%	-1.05
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5935	2.16%	2532	1.30%	0.6
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	551	0.54%	445	1.35%	-1.81

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Qwest 272 Sunset Special Access Measurements
JUNE 2017

State	Metric	Metric Name	Product	MAY 2017					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	4:08	1	2:21	-0.82	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	128	4:43	33	5:56	-1.72	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:11	6	11:34	-1.92	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	4	100.00%	1	100.00%		
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	64	98.44%	63	95.24%	-1.63	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	13	92.31%	5	100.00%	-1.36	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	39	92.31%	22	95.45%	-1.07	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	274	1.09%	23	0.00%	-1.48	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5976	2.19%	3645	1.62%	0.19	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	714	0.70%	634	0.32%	-0.4	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	1:46				
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	131	3:04	59	3:51	-1.87	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	10:32	2	7:43	-0.54	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	4	100.00%	7	85.71%	-1.48	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	110	95.45%	79	96.20%	-1.08	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	12	91.67%	28	89.29%	-1.14	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0						
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	52	90.38%	30	76.67%	-2.03	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%	22	77.27%	-1.46	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	622	0.32%	15	0.00%	-2.02	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	9960	0.91%	4354	1.08%	-1.57	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1127	0.44%	939	0.21%	-0.45	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	5:34				
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	91	3:19	47	3:09	-0.76	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	2:34	2	3:50	-1.21	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0			1	100.00%		
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	20	95.00%	34	97.06%	-1.17	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	11	90.91%	10	70.00%	-1.74	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	7	71.43%	21	71.43%	-1	

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Qwest 272 Sunset Special Access Measurements
JUNE 2017

State	Metric	Metric Name	Product	MAY 2017				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%			.
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	180	0.00%	34	2.94%	-2.4
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2639	1.44%	1158	2.16%	-1.97
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	259	0.00%	171	0.58%	-1.75
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			1	5:44	.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	38	7:15	25	4:00	-0.95
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			1	8:36	.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0					
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	92	94.57%	45	95.56%	-1.13
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	11	81.82%	3	100.00%	-1.16
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0					
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	51	74.51%	11	63.64%	-1.45
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%	6	100.00%	.
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	271	1.48%	16	0.00%	-1.5
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8556	1.34%	3426	1.37%	-1.07
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	931	0.86%	643	1.24%	-1.45
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	4:29			.
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	115	3:49	47	4:03	-1.19
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	3:47	8	5:27	-1.56
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	85.71%			.
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	165	96.36%	128	99.22%	-0.39
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	16	87.50%	10	70.00%	-1.67
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	99	80.81%	51	94.12%	0.23
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	100.00%	2	50.00%	-2.13
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	775	0.13%	197	1.02%	-2.22
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	16104	1.19%	6931	1.31%	-1.46
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1696	0.35%	1123	0.27%	-0.76
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	2:04	2	1:41	-1.41
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	192	3:31	91	4:32	-2.39
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	2:45	3	2:25	-1.04

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Qwest 272 Sunset Special Access Measurements
JUNE 2017

				MAY 2017					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0						
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	17	94.12%	23	91.30%	-1.2	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	5	100.00%	5	100.00%	.	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	7	100.00%	30	80.00%	-1.79	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			1	100.00%	.	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	147	0.68%	29	0.00%	-1.59	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2497	1.36%	1627	1.11%	-0.56	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	235	0.43%	164	0.00%	-1.14	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	3:44			.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	34	3:48	18	4:21	-1.24	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	1:20			.	

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Qwest 272 Sunset Special Access Measurements
JUNE 2017

State	Metric	Metric Name	Product	JUNE 2017					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	12	100.00%	17	76.47%	-2.1	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	475	98.74%	195	99.49%	-0.85	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	46	84.78%	16	93.75%	-0.73	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0						
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	130	92.31%	130	86.15%	-1.97	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	12	58.33%	2	100.00%	-0.84	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	606	0.50%	78	0.00%	-1.31	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	18957	2.27%	10254	2.14%	-0.54	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1876	0.64%	1386	0.22%	0.07	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	2:26				.
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	431	4:01	219	4:39	-1.93	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	12	4:17	3	8:24	-1.53	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	15	100.00%	1	100.00%		.
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	461	98.26%	221	99.55%	-0.62	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	31	100.00%	8	100.00%		.
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	50.00%	1	100.00%	-1.26	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	91	84.62%	97	83.51%	-1.13	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	80.00%	2	0.00%	-2.17	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	747	0.80%	111	0.90%	-1.06	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	19788	1.40%	10588	1.41%	-1.01	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2083	0.72%	1466	0.41%	-0.28	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	11:02	1	8:00	-1.42	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	278	3:18	149	4:26	-2.49	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	15	3:56	6	7:13	-1.69	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	19	94.74%				.
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	152	93.42%	94	98.94%	-0.1	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	34	85.29%	7	71.43%	-1.54	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0						
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	57	71.93%	36	72.22%	-1.13	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%	6	66.67%	-1.57	

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Qwest 272 Sunset Special Access Measurements
JUNE 2017

				JUNE 2017					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	552	1.63%	34	2.94%	-1.35	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	10752	1.13%	5364	1.16%	-1.07	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1084	0.09%	925	0.22%	-1.44	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	4:37	1	66:12	-43.96	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	122	4:49	62	3:54	-0.67	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	1:41	2	3:58	-1.59	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	4	75.00%			.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	44	97.73%	23	100.00%	-1.25	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above			6	100.00%	.	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	27	77.78%	17	70.59%	-1.33	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	2	50.00%	-1.53	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	151	1.99%	5	0.00%	-1.8	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3994	1.53%	3101	1.13%	-0.12	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	454	1.10%	344	0.29%	-0.46	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	18:33			.	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	61	4:11	35	3:28	-0.63	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	1:36	1	5:16	-7.35	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	27	100.00%	8	100.00%	.	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	299	97.32%	121	95.87%	-1.39	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	72	97.22%	47	72.34%	-3.43	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0			2	100.00%	.	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	102	90.20%	40	85.00%	-1.54	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	75.00%	13	76.92%	-1.24	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1258	0.64%	210	2.86%	-2.86	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	16315	1.08%	7070	1.30%	-1.89	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1773	0.39%	1067	0.47%	-1.18	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	8	5:05	6	6:23	-1.23	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	176	3:07	92	4:12	-2.13	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	2:17	5	2:19	-1.03	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	9	100.00%			.	

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Qwest 272 Sunset Special Access Measurements
JUNE 2017

State	Metric	Metric Name	Product	JUNE 2017					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	52	100.00%	36	94.44%	-2.05	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	8	100.00%	5	60.00%	-2.18	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	23	43.48%	16	81.25%	0.25	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			3	66.67%		.
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	228	1.75%	18	0.00%	-1.38	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4028	1.81%	2115	1.56%	-0.56	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	421	0.00%	334	0.30%	-1.68	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	4:11				.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	73	4:07	33	6:43	-1.72	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			1	1:20		.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	100.00%				.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	46	95.65%	28	89.29%	-1.64	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	3	66.67%	2	100.00%	-1.15	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	8	87.50%	19	84.21%	-1.13	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	50.00%				.
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	262	0.38%	34	2.94%	-2.04	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3092	1.13%	1405	1.28%	-1.26	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	290	0.34%	235	0.43%	-1.09	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	0:14	1	267:39		.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	35	13:54	18	9:29	-0.84	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	5:20	1	4:01		.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	11	100.00%	1	100.00%		.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	67	98.51%	28	100.00%	-1.33	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	5	80.00%	8	87.50%	-1.22	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				.
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	30	63.33%	4	100.00%	-0.47	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%				.
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	420	1.19%	95	4.21%	-2.23	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5895	1.80%	2508	1.08%	0.47	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	551	0.54%	444	0.68%	-1.16	

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Qwest 272 Sunset Special Access Measurements
JUNE 2017

State	Metric	Metric Name	Product	JUNE 2017				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	7:03	4	14:46	-1.75
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	106	4:12	27	6:53	-1.67
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:41	3	3:05	-1.83
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	83.33%			.
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	70	94.29%	59	94.92%	-1.15
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	6	83.33%	2	100.00%	-1.41
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0					.
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	25	96.00%	29	82.76%	-1.94
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	272	3.68%	23	4.35%	-1.1
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5892	3.50%	3641	2.55%	0.56
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	714	0.14%	633	0.47%	-1.68
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	5:42	1	6:58	-1.54
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	206	3:22	93	4:39	-2.25
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	2:13	3	1:11	-0.4
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	11	100.00%	7	85.71%	-1.78
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	210	98.10%	216	96.30%	-1.56
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	37	89.19%	19	78.95%	-1.63
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	0.00%			.
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	32	81.25%	41	82.93%	-1.07
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	7	85.71%	-1.25
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	619	0.00%	14	7.14%	-5.05
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	9857	0.80%	4340	0.83%	-1.1
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1108	0.54%	939	0.21%	-0.28
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			1	29:40	.
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	79	2:32	36	4:01	-2.64
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	1:32	2	2:59	-2
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%	2	100.00%	.
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	45	100.00%	27	96.30%	-1.79
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	5	80.00%	6	83.33%	-1.37
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	1	0.00%	17	88.24%	-0.41

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Qwest 272 Sunset Special Access Measurements
JUNE 2017

State	Metric	Metric Name	Product	JUNE 2017					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	7	85.71%	-1.25	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	180	0.00%	34	0.00%		.
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2600	1.31%	1158	1.64%	-1.49	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	256	0.39%	176	0.00%	-1.14	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	34	3:12	19	6:36	-2.13	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	1:36				.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%				.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	147	89.80%	41	95.12%	-0.56	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	20	95.00%	18	100.00%	-1.04	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	0.00%				.
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	43	95.35%	29	75.86%	-2.49	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	33.33%	2	100.00%	-0.68	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	269	0.00%	16	0.00%		.
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8425	1.84%	3421	1.17%	0.58	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	924	0.97%	648	0.46%	-0.3	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	155	3:02	40	3:09	-1.13	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	9	6:52	3	1:11	0	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	35	97.14%				.
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	283	97.88%	95	97.89%	-1.23	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	40	85.00%	4	100.00%	-1.07	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	50	90.00%	57	87.72%	-1.23	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	1	100.00%		.
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	767	0.78%	197	2.03%	-1.94	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15831	1.14%	6901	1.41%	-2.03	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1687	0.24%	1121	0.18%	-0.8	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	4:56	4	3:29	-0.84	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	180	4:41	97	5:07	-1.42	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	2:11	2	9:09	-1.71	

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Qwest 272 Sunset Special Access Measurements
JUNE 2017

				JUNE 2017				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	85.71%			.
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	28	82.14%	19	100.00%	-0.08
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	1	100.00%			.
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	20	50.00%	7	42.86%	-1.2
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above					
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	147	1.36%	29	0.00%	-1.31
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2492	1.24%	1636	0.67%	0.09
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	230	0.00%	162	0.00%	.
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	4:00			.
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	31	3:05	11	2:15	-0.45
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above					

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Qwest 272 Sunset Special Access Measurements
JUNE 2017

State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	46	89.13%	24	83.33%	-1.42
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	959	98.75%	548	99.09%	-0.84
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	86	86.05%	35	88.57%	-0.97
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	0.00%			.
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	441	90.02%	315	85.40%	-1.72
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	22	77.27%	4	75.00%	-1.06
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	610	0.49%	78	1.28%	-1.53
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	19161	2.04%	10255	1.89%	-0.47
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1892	0.48%	1386	0.58%	-1.24
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	5:35	4	6:31	-1.28
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	1173	3:44	582	4:22	-2.61
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	27	3:21	25	2:25	-0.49
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	33	87.88%	11	90.91%	-1.21
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	907	97.79%	561	98.04%	-0.91
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	87	91.95%	24	95.83%	-0.92
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	50.00%	5	60.00%	-1.34
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	326	84.66%	264	81.82%	-1.34
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	16	81.25%	31	19.35%	-3.49
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	751	0.93%	110	0.00%	-0.82
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	20080	1.60%	10608	1.61%	-1.03
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2106	0.66%	1464	0.48%	-0.56
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	21	8:55	1	8:00	-1.25
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	967	3:38	514	4:28	-2.8
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	43	3:21	22	4:24	-1.47
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	43	90.70%			.
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	319	93.73%	284	96.13%	-0.58
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	63	85.71%	32	87.50%	-1.06
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	158	68.99%	109	80.73%	0.01
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	87.50%	9	77.78%	-1.32

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Qwest 272 Sunset Special Access Measurements
JUNE 2017

State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	554	1.44%	34	0.00%	-1.18	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	10844	1.19%	5417	1.14%	-0.85	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1091	0.27%	927	0.11%	-0.49	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	25	5:03	1	66:12	-49.93	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	386	4:07	186	4:13	-1.09	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	7:28	3	3:05	-0.8	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	85.71%				
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	140	95.71%	86	97.67%	-0.77	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	4	75.00%	7	100.00%	-0.79	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	72	69.44%	71	80.28%	-0.21	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	2	50.00%	-1.53	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	153	2.61%	5	0.00%	-1.71	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4065	1.43%	3068	0.91%	0.2	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	456	0.66%	344	0.58%	-1.2	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	12	15:21				
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	174	4:56	83	3:25	-0.44	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	1:35	7	34:29	-1.7	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	64	73.44%	15	93.33%	-0.18	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	668	95.36%	313	95.53%	-1.02	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	153	96.08%	130	85.38%	-2.58	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%	5	100.00%		
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	303	92.41%	121	72.73%	-3	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	17	76.47%	19	73.68%	-1.12	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1260	0.71%	210	2.86%	-2.74	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	16486	1.01%	7057	1.23%	-1.94	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1793	0.67%	1067	0.37%	-0.38	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	26	9:24	17	3:55	-0.04	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	498	3:13	260	3:37	-1.81	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	37	2:28	11	3:43	-1.8	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	18	100.00%	3	100.00%		

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Qwest 272 Sunset Special Access Measurements
JUNE 2017

State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	167	96.41%	89	95.51%	-1.18
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	20	100.00%	14	78.57%	-2.32
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	61	72.13%	36	69.44%	-1.17
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	4	75.00%	-1.34
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	230	1.74%	19	0.00%	-1.37
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4057	1.65%	2132	0.98%	0.28
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	425	0.24%	335	0.30%	-1.1
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	11	5:02	1	7:12	-1.97
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	201	3:31	62	6:37	-2.34
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	4:19	2	1:30	-0.47
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	9	100.00%	4	100.00%	.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	99	94.95%	100	94.00%	-1.18
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	7	85.71%	11	81.82%	-1.13
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	27	74.07%	27	74.07%	-1
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	50.00%			.
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	265	1.13%	36	2.78%	-1.49
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3106	1.03%	1440	1.04%	-1.02
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	291	0.69%	240	0.42%	-1.11
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	8	12:53	4	71:48	-1.55
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	96	10:14	44	6:13	-0.66
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	3:49	3	1:43	-0.07
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	27	96.30%	4	75.00%	-1.98
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	188	97.34%	87	98.85%	-0.85
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	14	85.71%	21	85.71%	-1
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			.
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	93	80.65%	20	80.00%	-1.04
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%	14	92.86%	-1.29
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	424	1.18%	96	2.08%	-1.42
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5948	1.75%	2533	1.18%	0.16
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	553	0.36%	445	0.90%	-1.66

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Qwest 272 Sunset Special Access Measurements
JUNE 2017

State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	16	9:24	6	11:23	-1.2
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	311	5:05	91	6:34	-1.72
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	1:43	12	7:14	-1.95
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	18	83.33%	3	100.00%	-1.18
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	224	95.98%	178	96.63%	-0.97
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	22	86.36%	8	100.00%	-0.81
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	106	92.45%	82	90.24%	-1.33
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	275	1.82%	22	4.55%	-1.53
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5984	2.59%	3650	1.89%	0.34
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	716	0.56%	634	0.47%	-0.87
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	16	4:35	2	6:42	-2.22
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	464	3:15	208	4:11	-2.64
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	11	5:47	9	3:08	-0.45
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	20	100.00%	19	89.47%	-1.91
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	457	96.28%	361	94.74%	-1.4
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	56	91.07%	85	83.53%	-1.78
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	0.00%			.
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	123	88.62%	149	85.23%	-1.5
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	71.43%	38	84.21%	-0.79
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	625	0.32%	15	0.00%	-2.02
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	9919	0.86%	4399	0.89%	-1.11
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1122	0.53%	937	0.21%	-0.29
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	7:16	1	29:40	-5.23
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	256	3:01	118	3:30	-2.03
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	17	2:00	6	2:40	-1.36
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%	4	100.00%	.
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	87	95.40%	76	97.37%	-0.86
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	18	88.89%	20	65.00%	-2.05
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	15	46.67%	54	64.81%	-0.41

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Qwest 272 Sunset Special Access Measurements
JUNE 2017

State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%	9	88.89%	-1.3	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	180	0.00%	34	0.00%		.
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2636	1.33%	1153	1.56%	-1.34	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	259	0.00%	173	0.00%		.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	4:19	1	5:44		.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	106	5:37	54	6:15	-1.17	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	1:36	1	8:36		.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	100.00%	1	100.00%		.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	373	93.03%	142	97.18%	-0.39	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	39	87.18%	44	95.45%	-0.42	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	0.00%				.
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	163	87.12%	51	76.47%	-1.92	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	66.67%	8	100.00%	-0.41	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	270	0.74%	16	0.00%	-1.75	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8546	1.54%	3434	1.11%	0.11	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	930	0.86%	645	0.78%	-0.89	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	4:02				.
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	397	3:25	113	4:31	-1.63	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	23	4:47	14	3:36	-0.56	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	52	94.23%				.
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	589	97.45%	314	98.09%	-0.87	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	75	86.67%	28	78.57%	-1.61	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	225	81.78%	162	81.48%	-1.04	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	11	90.91%	7	71.43%	-1.66	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	772	0.39%	197	1.52%	-2.1	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	16124	1.08%	6920	1.29%	-1.82	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1694	0.35%	1120	0.27%	-0.76	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	4:07	9	4:22	-1.08	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	523	4:26	268	4:47	-1.54	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	17	3:04	8	3:52	-1.28	

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Qwest 272 Sunset Special Access Measurements
JUNE 2017

				QTR				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	87.50%			.
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	85	89.41%	74	97.30%	0.02
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	8	100.00%	7	100.00%	.
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	39	71.79%	41	73.17%	-1.07
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	1	100.00%	.
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	146	1.37%	29	0.00%	-1.31
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2505	1.24%	1626	1.11%	-0.77
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	234	0.00%	163	0.00%	.
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	3:41			.
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	93	3:18	54	3:35	-1.29
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	1:20			.

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